



Question and Answers Document

9/9/22

Q. 1. How many monthly active users do you have on average?

- A. For the pilot, we are looking at 1 - 2K unique users. Our business is cyclical and the average number of individual users in a day varies greatly. For the purposes of the quote and post-pilot pricing, please include ranges of uses starting with 10,000 - 15,000 and increments of 5,000 up to 45,000. Much will depend on how you count users. Please define that in the quote.

Q. 2. Where are the identities stored today? (like Active Directory, Database, or other Identity Provider?).

- A. Our organization identities are stored currently in a local Active Directory server and are in the process of being migrated to Azure ADFS which should be completed within the next month.
- B. Our customer identities (learners and educators) have identities in our systems such as the LMS (Learning Management System) Brightspace, and the SIS (Student Information System) Genius SIS, as well as our customer support portal Freshdesk. While we are not aware of how they store their identities, the systems support single sign-on through standards such as SAML and OAuth, as well as support for API integrations.

Q. 3. Do the LMS and SIS systems support any SSO standards like OAuth, OpenID, or SAML for external logins?

- A. Yes, they support standards such as SAML and OAuth, as well as API integration.